Mac
Catalina Software Workaround

The recent Catalina iOS update has disabled screen-sharing on Apple devices as the default setting. One effect is that it stops the use of Clickshare. Please follow the steps below to re-enable screen-sharing on your device
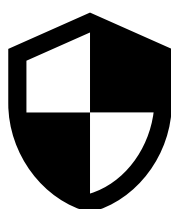
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Connect dongle to IOS device

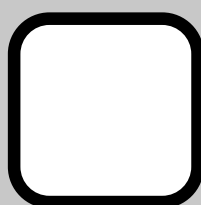**Click on Clickshare App when it appears on desktop**

**Go to
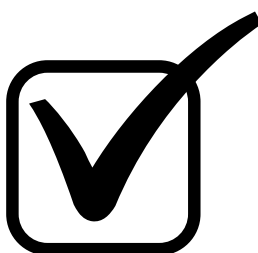System Preferences => Security & Privacy => Privacy scroll down to screen recording and select**

Tick the box that says "Clickshare"

Unplug the dongle from the device

Untick the "Clickshare" box

Re-tick the box that says "Clickshare"

Reconnect the dongle into the device

Click on the Clickshare App when it appears on desktop

When ready to share click dongle button to share