

# CJS Practitioners

## Bookings for official video visits are changing

From 19/04/21, this court is part of a 3-week pilot to test a 2-layer authentication process. It will mirror the process for official in-person prison visits. We will evaluate the results for feasibility and sustainability before considering next steps.



### Courts

Courts will send an email to legal firms with the video link for pre- and post-hearing consultations. They will pre-populate the email with the names of up to three CJS practitioners previously associated with the case.



### Chambers / CJS practitioners

No less than 24 hours before the hearing takes place, chambers or practitioners must confirm or amend the three names and provide official email addresses.



### Prison Staff

Receive a list of names and emails from the courts the night before the hearing so they can do initial security checks. On the day, they examine ID by video and visually verify CJS practitioners before admitting them to the video call with the prisoner.

